

# Fulston Manor School

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Academy Trust Registered in England: Company No. 7343725

SBU/NFI

3<sup>rd</sup> March 2020

Dear Parent/Guardian

**RE: INFORMATION REGARDING CORONAVIRUS**

Further to the news yesterday of a confirmed case of Coronavirus COVID-19 in Kent and in addition to information we have sent previously, we wanted to share with you that the DfE have launched a dedicated helpline for staff, parents and young people regarding the Coronavirus.

As a school community we will continue to follow the advice and guidance of Public Health England. As their advice states, it is important to follow the hygiene guidelines outlined below. The school is reviewing our calendar of events and will let you know as and when we make changes to planned events if this becomes necessary. We will continue to update you as we receive further information and guidance.

Kind regards

**Mrs S Burden**  
Head of School

We are continuing to keep you updated on the government's response to COVID-19 (Coronavirus).

**Department for Education Coronavirus helpline**

Today, we have launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)

Opening hours: 8am to 6pm (Monday to Friday)

- No school should close in response to a suspected (or confirmed) COVID-19 case unless directed to do so by Public Health England.

**The importance of hygiene**

Personal hygiene is the most important way we can tackle COVID-19. Please help us in sharing simple and effective hand hygiene messages.

Public Health England has a dedicated webpage with a range of posters and digital materials at:

<https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-/resources>

Sign up is quick, free and means you will be alerted as more resources are made available.

**New guidance for employers**

The Department for Business (BEIS) and Public Health England have issued guidance for employers, which you can find at:

<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-covid-19>

**Where to find the latest information**

Updates on COVID-19:

<https://www.gov.uk/coronavirus>

Guidance for educational settings:

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

<https://www.gov.uk/guidance/travel-advice-novel-coronavirus>